

# The Animal Keeper & Pet Suites Healthy Pet Protection Program

PET OWNER PET'S NAME(S): \_\_\_\_\_

CHECK-IN DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

**COVERAGE:** \$15 covers up to \$500 and \$25 covers up to \$1,000. Any stay over ten (10) days is a \$2 per day charge.

**EXPIRATION DATE:** Five (5) Days After Pet Is Picked Up From (Encinitas) / (Oceanside) / (Poway) / (Aliso Viejo)

In consideration for the payment of the protection fee, and subject to the exceptions, conditions and limitations listed below, The Animal Keeper/Pet Suites Boarding Healthy Pet Protection Program will pay for veterinary care provided by a licensed veterinarian for the care or treatment of the boarded pet(s) listed above for sickness or injury of the pet(s) incurred while the pet(s) is/are boarding at The Animal Keeper/Pet Suites, up to a maximum listed above.

The Animal Keeper/Pet Suites Boarding Healthy Pet Protection Program offers you, our valued customer, peace of mind. You can be assured your pet will receive timely, professional veterinary care, should the need arise, at no additional veterinary cost to you up to your coverage amount.

Please be advised that not all pets are eligible for this program. Restrictions and coverage exceptions are listed below:

- **PROGRAM DOES NOT COVER CANINE COUGH.** Canine Cough is unpreventable and there are over 100 strains of this virus. Due to the fact that this is an airborne virus, The Animal Keeper/Pet Suites is not responsible.
- **PROGRAM DOES NOT COVER PRE-EXISTING HEALTH CONDITONS.** The Animal Keeper/Pet Suites is not responsible for injury, illness, or Death caused by pre-existing health conditions. A pre-existing health condition is defined as a health/medical condition in your pet that was already in existence at the time of check-in, regardless if the condition was or was not previously diagnosed by a veterinarian.
- The program also does not cover: Injury, illness, or Death when pets boarded together at the owner's request take action against one another/Injury, illness, Death resulting from whelping or pregnancy/Injury, illness, Death resulting from "Acts of God/Nature".

## **TERMS & CONDITIONS**

This coverage shall be effective and binding on The Animal Keeper/Pet Suites Boarding Healthy Pet Protection Program, only if the Pet Owner complies with each of the following conditions:

1. In the event that the pet requires on-going treatment after its owner has taken possession of the pet, **up to 4 days from day of departure**, the Pet Owner hereby agrees to authorize his/her Veterinarian to forward a copy of the diagnosis and treatment history to The Animal Keeper/Pet Suites, PO Box 625, Poway, Ca 92074. (Such records will be required before any claim is paid).
2. Reimbursement under this warranty protection program shall be The Animal Keeper's maximum liability and any monies paid by The Animal Keeper/Pet Suites to Veterinarians and hospitals may be deducted from such reimbursement amount and shall not be in addition to such other reimbursements.
3. The Animal Keeper/Pet Suites, at its own expense, shall have the right and opportunity to examine any covered Pet whose injury or illness is the basis of any claim when and as often as it may reasonably be required during the pendency of such claim.

Any provision of this protection program, which on the Effective Date, is in conflict with the statutes of the state the Pet Owner(s) resides on such date is hereby amended to conform to the minimum requirements of such statutes.

Any and all original claims under this protection program must be submitted within five (5) days after The Animal Keeper/Pet Suites relinquishes care, custody or control of the pet to the Pet Owner(s), together with documentation satisfactory to The Animal Keeper/Pet Suites. This coverage is the Pet Owner's exclusive remedy in the event of any claim for illness, injury or medical care for a covered Pet. **Pet Owner(s) shall remain responsible for all charges exceeding the maximum coverage amount.**

Any controversy or claim arising out of or relating to this protection program shall be settled by arbitration in accordance with the rules of the American Arbitration Association.

Date Signed \_\_\_\_\_ The Animal Keeper (Encinitas), (Oceanside), (Poway), Pet Suites (Aliso Viejo)

AGREED AND ACCEPTED BY (Pet Owner) \_\_\_\_\_

AUTHORIZED BY (AKM Representative) \_\_\_\_\_